

Renting with Switch Realty

Please contact our office to make an appointment to view any rental property. Some properties may still have tenants residing in them, so notices have to be issued. Please do not enter the yard of any property without a Property Manager present.

An application form will need to be submitted for each adult to reside in the property. We require 100 points of identification and copies of same. Full reference checks are conducted including personal referees, employment references and a TICA (Tenancy Information Centre of Australia) check. Applications may take between 24-48 hours to process and the decision of acceptance is solely at the discretion of the Landlord.

Maintenance Procedure

Any maintenance for your property should be reported immediately regardless of how minor it may seem. Please report all maintenance in writing. To make it easier for you to advise of your maintenance – please download the Mmgr Tenant App available on Iphone and Android or for further information on the app please contact your Property Manager.

Smoke Alarms

Legislation requires that all rental properties be fitted with smoke alarms. Smoke alarms are checked for compliance at the beginning of the lease and on each renewal, or every 12 months at a minimum. Please do not remove smoke alarms or batteries. If there is a problem with your smoke alarm, please call our office.

Please refer to <https://www.qfes.qld.gov.au/community-safety/smokealarms/Pages/default.aspx>

After Hours Emergencies

If you have an after hours emergency, please call our office and your call will be diverted to mobile. Please leave a message including your name, phone number and address and someone will contact you. Otherwise please call 0421 926 276. A trouble shooting guide for some general maintenance issues is available on our website.

Contact Us

We may be contacted on 07 3202 3877 or email mail@switchrealty.com.au

Our office hours are Monday to Friday 8.30am to 5.00pm
 Saturday Closed
 Sunday Closed