Investor Newsletter

"It came without ribbons! It came without tags! It came without packages, boxes or bags!... *Then* the Grinch thought of something he hadn't before! "Maybe Christmas," he thought, "*doesn't* come from a store. Maybe Christmas... perhaps... means a little bit more!" ~Dr. Seuss, *How the Grinch Stole Christmas!*

MONTH YEAR
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ζ Team News

What an amazing and exciting year we have had at Switch Realty during 2017. As you are aware, we moved into new premises during September and have finally settled into our offices (now all the boxes have been unpacked!!). With the purchase of the new premises, we continue to be dedicated to catering to our client's needs in Property Management, Residential Sales, Commercial Leasing and Management, in and around the Ipswich area for many more years to come.

During 2017, two of our staff members have clocked up some major milestones with Jodie Hinton for 13 years and Narelle Salmon for 10 years of employment with Switch Realty. We would like to congratulate them both and thank them for their continued service.

You may have noticed when you may have had to have called our office we have a couple of new voices answering the phones and this is because we have a shared Reception role. We would like to take this opportunity to introduce you to Tasha Hodson and James Thornton.

We have also been utilizing our Facebook page which has had great success with advertising, both rental and sales properties. Just search Facebook for Switch Realty and like us today.

June, Lynne and Lindy have continued to work hard during the year ensuring your investment property is being well cared for. We thank them all for their dedication for the extra effort they do for always going that extra mile for both owners and tenants. In November we bid farewell to Lindy and welcomed Karen Tinsley to the team.

Dianne Platt - our Sales Agent has also had a great year. Her commitment and loyalty to her customers is to be commended with lifelong friendships formed due to her enthusiasm and devotion to achieving the best result for both her buyers and sellers.

I would like to personally take this opportunity to thank you, our investment owner, for your continued support, and wish you all a ***Very Happy Christmas and a Safe and Prosperous 2018***.

Until next time

Bronwyn Handley
PRINCIPAL
E. mail@switchrealty.com.au
P. 0421 926 276

You can receive **3 MONTHS FREE MANAGEMENT SERVICES** for recommending us to another investor.

*** offer for 3 months on one current investment property**
*** conditions apply**

ζ Referrals are Rewarding!

Do you have other investment properties we can manage for you? If you consolidate them all under our management for consistency you well may receive many benefits – please give us a call today to discuss.

Do you know someone with an investment Property? If so, and we are able to secure the management we will **REWARD** you with **3 *months free management for one of your current investment property managements* – this OFFER is VALID FOR DECEMBER 2017, JANUARY AND FEBRUARY 2018**. Please contact **Bronwyn Handley today on 07 3202 3877 or 0421 926 276**. *We would be delighted to assist.*

ζ Residential Insurance

Does your home have landlord Insurance? We recommend Terri Scheer, MGA & EBM Landlord Insurance who have a comprehensive insurance policies to deal with many facets of tenant/landlord insurance. Please contact your Property Manager today and she will be able to forward to you details for your consideration.

ζ Christmas Trading Hours – 2017/2018

22nd December 2017	- Friday	8.30am – 5.00pm
23rd December 2017	- Saturday	CLOSED
24th December 2017	- Sunday	CLOSED
25th December 2017	- Monday	CLOSED – CHRISTMAS DAY
26th December 2017	- Tuesday	CLOSED – BOXING DAY
27th December 2017	- Wednesday	8.30am – 5.00pm
28th December 2017	- Thursday	8.30am – 5.00pm
29th December 2017	- Friday	8.30am – 5.00pm
30th December 2017	- Saturday	CLOSED
31st December 2017	- Sunday	CLOSED
1st January 2018	- Monday	CLOSED
2nd January 2018	- Tuesday	8.30am – 5.00pm

Normal office hours:

Monday to Friday	**8.30am to 5.00pm**
Saturday	**CLOSED**
Sunday and Public Holidays	**CLOSED**

ζ AUSTRALIA DAY – FRIDAY

OFFICE CLOSED

ζ CURRENT PROPERTIES FOR SALE

Click on our link!! www.switchrealty.com.au

DIANN PLATT
Residential Sales Consultant
P. 0407 673 756

ζ WHAT OUR CLIENTS SAY

Dear Di, Thank you for taking the time to show me the property. I greatly appreciated your professionalism, and obvious passion and commitment to obtaining a sale for the owner. To be quite frank, if I were selling a home you would most definitely be at the top of my list when it came to choosing an agent. It is a shame that the property did not fit with what I am looking for because if it had, then I know you would have sold it to me. Furthermore, I am certain the buying process would be an exceptionally smooth one with you handling the details.

Thank you again for your time, it was a genuine pleasure meeting you, and thank you also for the invaluable advice you provided me with. It is already proving to be enormously helpful with my search for the right property, kind regards - Kez

"I just wanted to write and say how professional, efficient, understanding and all round nice Diann was to deal with when selling our house. I felt 100% comfortable and confident that she would sell our house without a hitch." Katie & Family

"Thank you so much for your help recently. I haven't met such a beautiful person as yourself in a long time. Thanks again." Leah & Alex

ζ Contact Us

Due to the nature of our roles in Property Management, staff are frequently with Clients and Customers, or at properties.

As it is important to us that we are available to you, if you would like to meet with a particular team member we recommend you contact our office via email or phone and arrange an appointment. We find this works well as it minimises inconvenience to you.

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	Property Manager:	Karen:	karen@switchrealty.com.au

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IMPORTANT: This is not advice. Clients and Customers should not act solely on the basis of the material contained in this newsletter. Items herein are general comments only and do not constitute or convey advice per se. The newsletter is issued as a helpful guide to Clients and Customers and is for their private information. Every effort is made to ensure the contents are accurate at the time of publication. We take no responsibility for any subsequent action that may arise from the use of this newsletter.