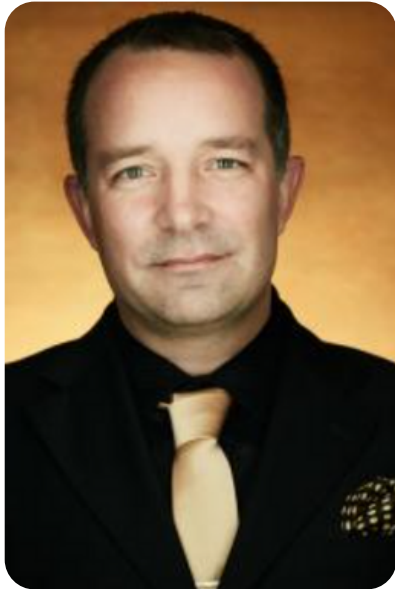




# Shield Management

Tenants Newsletter - Edition 1



## ***ABOUT our Principal.....***

*Kerrin is a licensed Real Estate agent and has been involved in the industry for over 22 years with a wealth of knowledge in all facets of residential real estate specialising in property management.*

*Having completed tertiary education in Business and Small business management, Kerrin has always had a passion for real estate since leaving high school and has been involved in the industry since.*

*With experience in selling real estate, an extensive background in trust accounting, training staff in both property management and administration roles, and managing large rent roll departments, Kerrin decided to use his knowledge and experience to open Shield Management back in 2009 to provide a higher quality service and attention to detail than conventional real estate agencies.*

*Rental Laws are*

## **CHANGING**

**1ST OCTOBER 2022**

Major Changes are happening come 1st October 2022.....

- Pet Legislation
- Unattended Maintenance
- Periodic Leases
- Ending an Agreement

To find out what information the RTA have available for owners,

[Click Here](#)

## **TENANTS INSURANCE**

Often, tenants may believe that their belongings will be covered by insurance from the owners Building and Contents Insurance. This is NOT the case and you MUST take out your own contents insurance for your belongings.

Some tenant insurances also cover such things as Temporary Accommodation for you and your pets, if the rental property is unfit to live in due to loss or damage to the property or your contents.

Like your car insurance, it is important that you shop around to find the right insurance for you and your circumstances.

# storm season is coming

## ARE YOU PREPARED?

Sadly since 2011, Ipswich has had more than its fair share of floods. Some are in a position where they are still struggling.

To prepare for storm season, we recommend that your yard is clear of any rubbish and items that may be picked up in high winds. i.e. Trampolines, clam shell sand pits. Don't forget your animals too. They can get spooked with all the noises, so it is important to make sure they can be safe and secure.

In case of an emergency keep these in a safe place.

SES.....132 500

Energex..... 13 19 62

Policelink..... 13 14 44

Ergon Energy..... 13 16 70

Road Traffic Info..... 13 1940

Lifeline..... 13 11 14

RSPCA Animal Emergencies..... 1300 264 625

RSPCA Lost and Found..... 1300 363 736

## WHAT HAPPENS IF YOU HAVE STORM DAMAGE?

The most important thing is that you and your family are safe! If you have damage to your home, you **MUST** report it to your Property Manager by email ASAP. Our trained and professional Property Managers will help you through the process of getting things fixed!