EMERGENCY CONTACTS

T+61 7 55 299 777
F+61 7 55 299 500
161 Old Pacific Hwy
Oxenford, QLD 4210
ABN: 36 101 063 594
Licence: 2600615
Email: maintenance@qps2000.com

WEBSITE: **qps2000.com**

Emergency Storm Damage	SES	13 25 00
Loss of Power Supply	ENERGEX	13 62 62
Major Council water leaks	GOLD COAST WATER	1300 000 928
Plumbing / Roof Leaks	WEST PROPERTY MAINTENANCE	1800 140 214
Emergency glass repair	ASAP GLASS	1300 734 584
Electrician	POWERSOLVE (Brendan)	0438 159 018

MAINTENANCE	Quantum – Tony	maintenance@qps2000.com

What constitutes an Emergency

The law lists a variety of situations that are considered emergency repairs including;

- A burst water service
- A blocked or broken toilet/sewerage system
- A serious roof leak
- A gas leak
- A dangerous electrical fault
- Flooding or serious flood damage
- Serious storm, fire or impact damage
- A failure or breakdown of the gas, electricity or water supply to the premises
- A failure or breakdown of an essential service or appliance on the premises for hot water, cooking or heating, and
- A fault/damage that is likely to cause injury, undue inconvenience or which makes the premises unsafe or insecure (for example broken stairs).
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If your situation is not listed as an **emergency repair** it is considered a **maintenance request.**

For **maintenance requests**, please forward in writing: maintenance@qps2000.com
or fax to (07) 5529 9500.