



## MAIL RECEIVED FOR FORMER TENANTS

- Mail for previous tenants should be marked 'return to sender' and 'no longer at this address', and optionally 'please update your records', and repost it to the sender. The current tenant can do this.
- Mail addressed to someone else **must not** be opened.
- Australia Post is the only body that can legally dispose of any mail and there are specific guidelines under which they do it.
- Interfering with mail may be an offence

*Relevant legislation: Telecommunications and Postal Services Act 1989*